

12 Step Carpet Cleaning

STEP 1-Pre-Inspection

We will walk through your home with you to inspect your carpet and areas of concern before cleaning.

STEP 2-Commercial Pre-Vacuum

Your carpet will be thoroughly vacuumed.

STEP 3-Furniture Moving

Sofas, chairs and tables will be carefully moved.

STEP 4-Pre-spotting

Increase the chances of removal.

STEP 5-Pre-condition

Traffic areas are pretreated for a more effective cleaning.

STEP 6-Pre-Groom

To further loosen traffic area soil and maximize suspension.

STEP 7-Rinse & Extract

The loosened soil is then thoroughly extracted.

STEP 8-Neutralize

Every carpet we clean is pH balanced.

STEP 9-Post Spotting

Treatment of tough spots is included.

STEP 10-Post Groom

This restores the pile, enhances appearance and decreases drying time.

STEP 11-Quick Drying

High velocity air movers speed-dry the carpet.

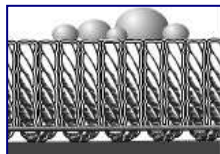
STEP 12-Post Inspection

A post walk through will be done to insure you are pleased.

Carpet and Fabric Protector

Always have protector applied to your carpet or upholstery when it is cleaned.

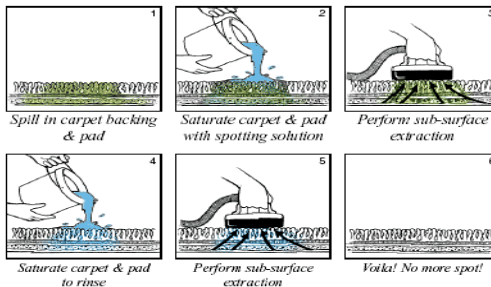
Textiles that are not protected are prone to pre-mature soiling, permanent stains, and ultimately a shorter life. A&A Pro Home Care offers a quality carpet and upholstery protector.



Carpet cleaning
Upholstery cleaning
Leather cleaning
Mattress Cleaning

Pet Odor Removal

Using the "Water Claw" Technology



Duct Cleaning

Improves Indoor Air Quality

Cleaning Process Helps Remove
Dust/Dust Mites Pollen
Mold/Mildew Animal Dander

Stone, Tile & Grout

Powerful Truck Mount
State of the Art cleaners
Stone, Tile & Grout,
Look Like New

A&A Pro Home Care
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Maple Valley WA 98038
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How to Select A Professional Cleaning Company



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What Distinguishes One Cleaning Company From Another?

For the best results in selecting a Professional cleaning firm, consider the following questions:

Do They Have Good References?

Unfortunately, the cleaning industry is filled with uneducated, uninformed and downright unscrupulous companies. A&A Pro Home Care has been building one of the best reputations around and is continually striving to improve upon it. Our reputation insures that you can trust our company to provide you with the most outstanding service experience ever!

What Kind Of Experience Do They Have?

A&A Pro Home Care has been caring for fine floors and fabrics since 2002. We are experienced in all types of soiling conditions, no matter how unusual they may be. A&A Pro Home Care is known for being able to solve problems that no one else can.

Are They Well Educated In Their Field?

A&A Pro Home Care is committed to the highest order of education and training. Sadly, most companies in our industry do not invest in educating themselves in their field. We regularly attend educational courses, certification schools, conventions, and study trade journals and books related to our work. We are abreast of cutting edge technology and changes that regularly occur in our industry. This ensures that you will get the latest cleaning technology applied to your job.

What Systems Do They Use?

The equipment that a cleaning firm uses is incredibly important. A&A Pro Home Care uses only the highest quality, most advanced, state-of-the-art equipment on the market today. The systems we use will get maximum soil and maximum spot removal without over-wetting your floor or fabric and without leaving a sticky residue behind.

Do They Understand Customer Service?

Our mission is to provide you with the most outstanding service possible. We are committed to showing up on time, communicating with you throughout the service experience. Our staff will show up in a professionally lettered vehicle, in uniform, ready to serve you in the most courteous manner possible.

Do You Get What You Pay For?

Never select a cleaning firm based on price alone. A low priced service could actually damage your floor or fabric costing you more in the long run. A&A Pro Home Care charges more than other companies, but you get what you pay for. It's impossible for a company to provide the most outstanding service experience if they can't afford to invest in the best education and equipment.

Do They Use Top Quality Products?

A&A Pro Home Care refuses to use discount products. Cheap products can damage your floors and fabrics. The products we use are of the highest quality and are environmentally friendly.

Do They Guarantee Their Work?

Our guarantee to you is that if you are not completely satisfied with the service experience you received from our company, we will rush back to your location at no charge and no obligation to make things right. If you are still unimpressed, we will offer a complete refund.

Referral Program

For each new customer you refer to A&A Pro Home Care, we will send you a 10% referral commission. A certificate for 10% will be mailed to you when the referred customer pays the invoice. The referral commission is paid on the first new job. Repeat business does not qualify for the commission. You may then either use the certificate toward services or cash. Remember we guarantee our work, so don't hesitate to refer someone to us.

FAQ

How often should I clean my carpets?

Industry and environmental experts agree, carpets should be cleaned at least once a year.

How long will my carpets take to dry?

Depending on the type of carpet, weather and soiling conditions from 6-24 hours.

Why do some spots return?

If contaminants have absorbed into the carpet backing or pad, spots can resurface over time by "wicking," or migrating up, especially when the spot is moistened.

Does protection really work?

YES, protector has been proven to be highly effective at preventing permanent damage and stains to carpet and upholstery.

What our clients say!

Thank you for the fabulous job with my carpet!
Amy O, Maple Valley

Excellent job, care and service.
Devra V, Maple Valley

A&A are the best carpet cleaners
I have ever used.
Marsha & Glen M, Auburn

Great job! I really appreciate it.
Kathy S, Maple Valley

"We can't recommend A&A enough."
Ken & Fern V, Auburn

A&A keeps my white carpets in great shape.
Don & Betty S, Maple Valley

The carpet turned out great & we will
use A&A again for sure.
Joe D, Maple Valley

You do a job better than anyone.
Paula Z, Renton